

## CHILD SUPPORT INFORMATION

### CONTACT INFORMATION

Automated child support line:

1-877-631-9973

Child support enforcement:

<http://www.hhs.state.ne.us/cse/cseindex.htm>

402-441-8715 (Lincoln)

1-877-631-9973

Child support payment center:

<http://www.nebraskachildsupport.com/>

1-877-631-9973

Lancaster County Attorney's Office - Child Support  
Division:

(402) 441-8208

Clerk of the District Court of Lancaster County:

(402) 441-7328

### GENERAL INFORMATION

The Nebraska Payment Center is the processing center for all child support payments. The payments must be made electronically, by mail, or at their walk-up payment window. The payments can be in the form of personal check, credit card, money order, cashiers check or electronic check, as well as cash (walk-in payment only).

All payments must include a coupon on a prescribed form or include the name of payor, Social Security number, county, court case number and name of payee.

Billing statements will be mailed to the payor on or about the 15<sup>th</sup> of each month. The statement will show the balance due for each month.

### WHO DOES WHAT?

#### Child support enforcement:

The Child Support Enforcement Program helps children obtain financial support from both parents, enables current public assistance recipients to end their reliance on welfare, and can help prevent single parents from entering public assistance.

#### Child support payment center:

Was established so that there is one location where all child support payments are received.

It is possible to have your payment automatically withdrawn or automatically deposited. See enrollment forms under "Forms and Publications" at:  
<http://www.nebraskachildsupport.com/>

Due to accounting errors that have occurred in some of the records, we recommend that you periodically check the records to make sure they accurately reflect the current status of your account. You can obtain this information by calling the Child Support Enforcement office or by obtaining a password and accessing the information online at:

<http://www.nebraskachildsupport.com/>

#### How is child support determined?

The Nebraska Child Support Guidelines (a mathematical calculation) were developed by the Nebraska Supreme Court to combine the income of both parents to contribute to the support of their children in proportion to their respective incomes. You can find calculation worksheets at:  
<http://www.supremecourt.ne.gov/forms/supreme-court-child-support-forms.shtml>

[www.nebraskachildsupport.com](http://www.nebraskachildsupport.com)

This website provides answers to frequently asked questions and allows you to obtain a log-in ID to access the information regarding your child support account. Go to the "Make a Payment" option and click on "Get an ID and Password" near the top of the page. You will need your child support ARP ID and Social Security number to register.

You can use the "Frequently Asked Questions" section or email your questions to the Nebraska Child Support Payment Center by using the "Email Us" option.

Or, you can have your questions answered by telephone at:  
1-877-631-9973

#### ADDITIONAL INTERNET INFORMATION

The website for the child support guidelines is:  
<http://supremecourt.ne.gov/rules/pdf/Ch4Art2.pdf>

#### GENERAL INFORMATION ABOUT CHILD SUPPORT

A good resource for general information regarding child support is:

<http://lancaster.ne.gov/districtcourt/referee/index.htm>

#### PAYMENTS

Payments for court ordered child care, court costs, fines, attorney fees, alimony (not in connection with a child support order), maintenance support, property settlement, and judgments are made to the Clerk of the District Court in the county which has jurisdiction over your case. In Lancaster County the address is:

Clerk of the District Court  
575 South Tenth Street  
Lincoln, NE 68508

Payments for child support, spousal support (when paid in a case that also has a child support obligation), genetic testing, grant reimbursement, foreign support and foster care are to be made to the Nebraska Child Support Payment Center. The address for cases in Lancaster County is:

Nebraska Payment Center  
P. O. Box 82600  
Lincoln, NE 68501

The Nebraska Child Support Payment Center (NCSPC) will only accept cash payments at their walk-up payment window, located at:

233 South 10<sup>th</sup> Street  
Lincoln, NE 68508

You may also make electronic payments by visiting  
<http://www.nebraskachildsupport.com/>  
and selecting the "Make A Payment" option. There is a fee charged for making an online payment.

#### PAYMENTS PAST DUE?

If your child support payments are past due, the Child Support Enforcement office has several methods to collect past due obligations. They will assist in the collection if the child support is 30 days past due or more. Contact them at (402) 441-8715